![Maine's Community Colleges logo]

WORKFORCE AND PROFESSIONAL DEVELOPMENT

IT SUPPORT
LEARN HOW TO PROVIDE END-TO-END CUSTOMER SUPPORT IN IT

HAROLD ALFOND CENTER FOR THE ADVANCEMENT OF MAINE'S WORKFORCE
Short-term workforce training through Maine's community colleges

Maine's community colleges are offering Google Career Certificates to help students and workers gain fast, flexible, and affordable access to in-demand skills. No prior experience needed.

FREE TRAINING!

Prepare for a career in the high-growth field of IT, no experience or degree required. Get professional training designed by Google and get on the fast-track to a competitively paid job. There are over 295,000 open jobs in IT support with a median entry-level salary of $65,000 in the U.S.[1]

This program also prepares you for the CompTIA A+ exams, the industry standard certification for IT -- you'll earn a dual credential when you complete both.

Applied Learning Project
Through a dynamic mix of hands-on labs, widgets, and codeblocks, this certificate program allows you to apply the skills you learned in the video lectures, including troubleshooting and customer service, networking, operating systems, system administration, automation, and security.

Learn how to use systems including Linux, Domain Name Systems, Command-Line Interface, and Binary Code.

Course Length
Less than six months, self-paced online training. Available on your schedule!
Taught in 11 languages.

Skills You'll Gain:
Computer Hardware
Cloud Infrastructure
Systems Administration
IT Infrastructure
TCP/IP
File Systems
Information Systems Security
Network Administration
Professional Networking

Courses:
6 course series

Level:
Beginner

Rating:
4.8 out of 5 stars

https://alfondcenter.mccs.me.edu/google

Central Maine COMMUNITY COLLEGE — cmcc.edu
Eastern Maine Community College — emcc.edu
KENNEBEC VALLEY COMMUNITY COLLEGE — kvcc.me.edu
NORTHERN MAINE COMMUNITY COLLEGE — nmcc.edu
SOUTHERN MAINE COMMUNITY COLLEGE — smccme.edu
Washington County Community College — wccc.me.edu
YORK COUNTY COMMUNITY COLLEGE — yccc.edu